

## QUALITY POLICY

FOSTER APC Management has defined and documented the following commitment concerning quality. Every staff member has the responsibility to ensure that the intentions of this policy statement are understood, applied, and maintained within their activity area. In this regard, FOSTER APC has made the following commitment:

- Implementation of ISO 9001:2015 to develop and maintain the processes needed to produce the consistent standard of quality
- To foster relationships with clients through effective communications whereby encouraging client feedback.
- To deliver services following the specifications and requirements of our clients.
- To promote the continuous improvement of the Quality Management System through visible leadership, commitment, and the implementation of lessons learned.
- A commitment that every employee constantly aims to improve the overall quality of Company services
- To communicate the quality management policy to all stakeholders.
- To document and measure quality objectives and targets by conducting internal audits and management review.

FOSTER APC Quality Management System has no exclusions to scope. By adopting this philosophy, the clients of FOSTER APC will be assured of an excellent standard of completed projects services, following specifications and contracts, and meet the customer and legal requirements to which FOSTER APC is assigned.

